



Excellence Standards

H Institute adopts and promotes the following excellence standards about the six systemic dimensions.

1. Framework excellence:

The H Excellence Standards require, among others, that the framework of an institution be comprehensive, transparent, flexible, and reasonable, that it promote progressiveness, profoundness, productivity, and principled thoughts and actions (4P Profile) among the members of the institution, that it foster and sustain growth and excellence at all structural and operational levels, and that each of the five other systemic dimensions be explicitly and coherently specified and implemented in its context.

2. Scope excellence:

The H Excellence Standards require, among others, that the field or area of operation of an institution be well delimited and the function it is supposed to serve be well defined, that area and function be affordable and efficiently servable given the institution structure and operation, and that they be modifiable in line with any possible tactical or strategic changes.

3. Structural excellence:

The H Excellence Standards require, among others, that the governance of an institution be transparent, fair and equitable, that all human and physical resources be specified, and are actually in place, consistently with its scope, that all its members empower each other to bring about and sustain their 4P profile and operate as caring stakeholders, that its executives operate as inspirational leaders and not as top-down decision-makers, and that human resources be engaged in continuous professional development and physical resources subject to continuous enhancement.

4. Ecological excellence:

The H Excellence Standards require, among others, that the local and global environment of an institution be well delimited, that the interaction with various agents in the local environment be well defined, and taking place accordingly, that the mutual impact of institution and environment on each other be constructive and all necessary measures taken to circumvent any negative repercussion, that tracking and feedback mechanisms be in place for the local environment, and that the spirit of partnership reign with all agents in that environment.



5. Operational excellence:

The H Excellence Standards require, among others, that operation and structure of an institution be consistent with each other and that all human and physical resources meet the optimal operation requirements, that all operations be carried out in accordance with the institution governance, that they be subject to continuous evaluation and refinement in accordance with well-defined criteria and performance and quality indicators, and that all necessary measures be taken to preserve the safety and well-being of all members and the security of all physical resources, as well as to protect the environment from any harmful impact.

6. Outcomes excellence:

The H Excellence Standards require, among others, that the outcomes of an institution, be it products or services, meet the needs and expectations of stakeholders and customers as well as adopted standards and quality indicators, that they be efficiently generated and constantly evaluated and refined in terms of the purposes they are meant to serve and the cost of generating them, and that they bring no harm in any respect, but added value intrinsically to the institution and externally to the environment.